

## **FACILITY INFORMATION RESEARCH - Independent Care Facility**

### **Resident Questions:**

1. Does the facility provide information that is available for family members or personal doctors to review?
2. How are contagious diseases handled---on site or transported to an outside medical facility?
3. Are Pets allowed in the units?
4. What is the procedure for being transferred to assisted living if the need arises?
5. Are alcoholic beverages permitted in individual units?
6. Are residents permitted to have a car and is parking provided?
7. Are residents required to check in and out for any reason?
8. Is there an age requirement?
9. Is Housecleaning provided as part of the services, or is there an extra fee?
10. Are Laundry services included: Towels, Bed Sheets, etc.?
11. Can residents invite others for meals? If so, what is the procedure and charge?
12. Is there a fully equipped kitchen in each unit?
13. Are washers and dryers in each unit?
14. Are there cable and internet connections, and is the service provided in the fees?
15. Does each unit have individually controlled air conditioners?

### **Staff Questions:**

1. What medical staff is always on site?
2. What is the ratio of residents to each nurse?
3. Do staff provide morning and evening unit checks?
4. How and by whom is the facility inspected and regulated---county, state, health department?
5. How many deficiencies were noted at the last state review? Is the report available for review?
6. Is skilled care available if needed?
7. What are the Levels of Care provided at the facility?
8. Is the entire facility fully handicapped accessible...units, amenity areas, pools, etc.?

### **Facility Questions:**

1. Are Fire and Carbon Monoxide detectors in each unit?
2. Are there several choices of restaurants on site?
3. Are there a variety of meal plans to choose from?
4. Does each meal come with a variety of choices to consider, or are there daily meal choices?
5. Is transportation available for doctors' visits?

6. Is parking easily accessible to each unit?
7. What types of housing units are available?
8. The smallest unit size is...?                      The largest unit size is...?
9. Is there maintenance available on site 24/7? If so, is there additional fees for this service?
10. Is there a chapel or quiet place on site? Is there a pastor on site?
11. What is the building construction of---only concrete block, steel, paperless dry wall, and mold resistant?
12. Are emergency call lights available in each unit?
13. Is the facility multi-level, or a campus type facility? Are elevators available?
14. Does the facility include a Laundry Area? ...Beautician Services? ...Nail Services?
15. Does the facility have an updated Work Out room and Senior Exercise Programs?
16. Does the facility provide parking capabilities for residents --garages, carports, or open stalls?

### **Activities Questions:**

1. Are there consistent programs that run to introduce residents & highlight areas to get involved?
2. Does the facility provide any type of Religious Services? ...Daily? ...Weekly? And or provide transportation to a local house of worship?
3. Does the Facility have an onsite Activity Director with a full slate of Activities for residents?
4. Are their specialized activities for handicapped or motor-challenged individuals?
5. What Additional Amenities are provided at the Facility?

### **Fee Questions:**

1. Is there any possibility that in the next 6 months another corporation would purchase the facility?
2. Are Water, Sewer, and Trash Utilities included in the monthly pricing?
3. To the best of your knowledge, is the facility in a *solid* financial situation?
4. Is there an initial investment to enter and is this investment returned at a resident's death?
5. What is the cost per month per the various unit products available...is there a price sheet?
6. Do couples in one room cost more?
7. What happens when assets are depleted – is this information fully spelled out in documentation?
8. If a resident has special dietary needs, are their additional costs for this?
9. What has been the percent increase per unit for the last three years?
10. Does the facility accept veteran's benefits?