

FACILITY INFORMATION RESEARCH

Assisted Living Facility

Resident Questions:

1. Is in the room cooking allowed?
2. What can a resident do, or what procedure is in place, if a resident is not happy with their care?
3. Can a resident bring their own furniture, TV, etc.?
4. Are residents/patients able to leave overnight?
5. Can a resident be responsible for taking their own medications?
6. How does a resident obtain help if it's needed?

Staff Questions:

1. Does the facility have an onsite medical doctor that is there daily?
2. Are medical staff RN's, LPN's or CNA's?
3. How many residents per aide?
4. What is the Screening Procedure for hiring staff?
5. Are there spelled out procedures for staff to insure proper hygiene? Is it reviewed on a consistent basis?
6. Does the facility have a procedure for emergency evacuation?
7. Will meals be brought to the room if a resident is unable to go to the dining room? Is there an additional fee for this?
8. Will a resident have the same people caring for them each day? What is the process of this pairing does not work out?

Facility/Activities Questions:

1. Is each unit periodically checked for safety items, such as proper lighting, damaged property, slipping hazards, etc.?
2. Does the Facility have Physical Therapy Services that are provided in house?
3. Are there tennis and golf opportunities?
4. Are there offsite activities consistently planned from dining out to plays, etc.?
5. Is transportation consistently available for offsite shopping?

Fee Questions:

1. Is there a complete menu of fees available for review?
2. Does it list items such as changing dressings, special diet requirements, etc.?
3. How are the meals handled – are 3 meals provided each day? Or do you choose from a variety of meal plans?